**IT Work**

1. The kind of work done by an IT professional is a business analyst, that he has taken the requirement for his clients and a greeting with his team, including the developers. Along with the quality control steps, the product owner and the project manager, so that his team have to implement in the new release. Then, his team moves to generate some proposals and they transmit them to the client. According to a professor, he said that after his team accepts everything, they want to start building from their writing user story to implementing a customer, best testing and then releasing it to the customer.
2. Kind of person that an IT professional wants to interact with his supervisor, because the product owner and technically that he is leading the project most of the time in his team. He said that everything is overseas by the project manager, however, the project owner would be in charge of a certain project. He has to directly report to his manager, after that, a professor has a greeting with his client when they have some requests and his customer has to join a discussion, which makes him feel happy.
3. So that the IT professional has to spend most of his time checking again every project or product with his team when their project has some troubles in their process and get some feedback from their clients to fix and update their skills and project for better to serve their customer in the future.
4. An aspect of his position that is most challenging is a disadvantage, what it means is that the IT professor said that he and his team are not a sourcing company, which is a cause too hard for them to make a decision. Besides that, his team has to release project after project after project, which has to bring a little bit of difficulty for them.

**IT Experience**

In my experience, I have learnt and contacted IT during high school, which means I have to study how to make a website by HTML on a notepad and learn from my teacher. Along with helping my classmates check again my friend’s code and the process that they do for HTML. Besides that, I have to use a security application called Avast Online Security and Privacy, which helps me to block advertisements that can attack my laptop or computer. However, there are all my pieces of knowledge that I have already learnt and known before so I want to bring what I know to help my current teammates and study more new knowledge, experiences from my teacher and other members in the university.